

What Is Claimed Is:

1. (Currently Amended) A method for managing telecommunication bills for a subscriber, the method comprising the steps of:

conducting an analysis of a subscriber's telecommunication usage requirements;

creating a baseline report to correspond to the subscriber's requirements;

selecting a telecommunication carrier plan to conform to the baseline report;

receiving a subsequent bill from the carrier corresponding to the subscriber's actual telecommunication usage;

comparing the bill to the baseline report; and

identifying billing errors ~~exceptions~~ in the bill; ~~as compared to the baseline report;~~

requesting billing credit from the carrier in the amount of the identified errors ~~exceptions~~; and

creating an actual report for the subscriber.

2. (Cancelled) The method described in claim 1 further comprising:  
identifying exceptions in the bill as compared to the baseline report; and  
requesting billing credit from the carrier in the amount of the identified exceptions.

3. (Original) The method as described in claim 2, comprising:  
following-up with the carrier to insure that credit was posted to the  
subscriber account.

4. (Original) The method as described in claim 1, wherein the method is  
performed on a periodic basis corresponding to the generation of bills by the  
carrier.

5. (Original) The method as described in claim 4, further comprising:  
identifying a new telecommunication carrier plan;  
comparing the new carrier plan to the baseline report;  
deciding whether the new carrier plan better conforms to the subscriber's  
usage requirements.

6. (Original) The method as described in claim 1, wherein the subscriber  
comprises a plurality of telecommunication users.

7. (Original) The method as described in claim 1, wherein the step of  
selecting a telecommunication carrier plan to correspond to the baseline report  
comprises selecting a plurality of telecommunication carrier plans to  
correspond to the baseline report.

8. (Previously Amended) The method as described in claim 7, wherein the plurality of plans is provided by a plurality of plan carriers.

9. (Previously Amended) The method as described in claim 1, wherein the analysis of a subscriber's telecommunication usage requirements includes indentifying and suggesting a plurality of carrier options and plans.